112TH CONGRESS 1ST SESSION

H. R. 805

To direct the Secretary of Veterans Affairs to educate certain staff of the Department of Veterans Affairs and to inform veterans about the Injured and Amputee Veterans Bill of Rights, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

February 18, 2011

Mr. Filner introduced the following bill; which was referred to the Committee on Veterans' Affairs

A BILL

To direct the Secretary of Veterans Affairs to educate certain staff of the Department of Veterans Affairs and to inform veterans about the Injured and Amputee Veterans Bill of Rights, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. INJURED AND AMPUTEE VETERANS BILL OF
- 4 RIGHTS.
- 5 (a) Display.—The Secretary of Veterans Affairs
- 6 shall ensure that the Injured and Amputee Veterans Bill
- 7 of Rights described in subsection (d) is printed on signage
- 8 in accessible formats and displayed prominently and con-

- 1 spicuously in each prosthetics and orthotics clinic of the
- 2 Department of Veterans Affairs.
- 3 (b) Education of Department Employees.—
- 4 The Secretary of Veterans Affairs shall ensure that em-
- 5 ployees of the Department of Veterans Affairs who work
- 6 at prosthetics and orthotics clinics and who work as pa-
- 7 tient advocates with veterans who receive care at such clin-
- 8 ics, including Federal recovery coordinators and case man-
- 9 agers, receive training on the Injured and Amputee Vet-
- 10 erans Bill of Rights described in subsection (d).
- 11 (c) Outreach to Veterans.—The Secretary of
- 12 Veterans Affairs shall conduct outreach to inform veterans
- 13 about the Injured and Amputee Veterans Bill of Rights
- 14 described in subsection (d) by—
- 15 (1) ensuring that such Bill of Rights is avail-
- able on the Internet Web site of the Department of
- 17 Veterans Affairs; and
- 18 (2) conducting other types of outreach targeted
- 19 at specific groups of veterans, which may include
- 20 outreach conducted on other Internet Web sites or
- 21 through veterans service organizations.
- 22 (d) Injured and Amputee Veterans Bill of
- 23 Rights.—The Injured and Amputee Veterans Bill of
- 24 Rights described in this subsection is a statement that in-

- 1 jured and amputee veterans should have, at a minimum,
- 2 the following rights:

- 1) The right to access the highest quality prosthetic and orthotic care, including the right to the most appropriate technology and best qualified practitioners.
 - (2) The right to continuity of care in the transition from the Department of Defense health program to the Department of Veterans Affairs health care system, including comparable benefits relating to prosthetic and orthotic services.
 - (3) The right to select the practitioner that best meets their orthotic and prosthetic needs, whether or not that practitioner is an employee of the Department of Veterans Affairs, a private practitioner who has entered into a contract with the Secretary of Veterans Affairs to provide prosthetic and orthotic services, or a private practitioner with specialized expertise.
 - (4) The right to consistent and portable health care, including the right to obtain comparable services and technology at any medical facility of the Department of Veterans Affairs across the country.
 - (5) The right to timely and efficient prosthetic and orthotic care, including a speedy authorization

- process with expedited authorization available for veterans visiting from another area of the country.
 - (6) The right to play a meaningful role in rehabilitation decisions, including the right to receive a second opinion regarding prosthetic and orthotic treatment options.
 - (7) The right to receive appropriate treatment, including the right to receive both a primary prosthesis or orthosis and a functional spare.
 - (8) The right to be treated with respect and dignity and have an optimal quality of life both during and after rehabilitation.
 - (9) The right to transition and readjust to civilian life in an honorable manner, including by having ample access to vocational rehabilitation, employment programs, and housing assistance.
- 17 (e) Monitoring and Resolution of Com-18 plaints.—
 - (1) In General.—The Secretary of Veterans Affairs, acting through the veteran liaison at each medical center of the Department of Veterans Affairs, shall collect information relating to the alleged mistreatment of injured and amputee veterans.
- 24 (2) QUARTERLY REPORTS.—For each fiscal 25 quarter, the veteran liaison at each medical center of

the Department shall submit to the Chief Consultant of Prosthetics and Sensory Aids of the Department a report on any information collected under paragraph (1) during that quarter.

(3) Investigation and addressing of complaints.—The Chief Consultant, in cooperation with appropriate employees of a medical center of the Department, shall investigate and address any information collected under paragraph (1) at that medical center.

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